

## **Appendix D: Casualty claims and health insurance claims**

Casualty claims routinely investigated for possible third-party coverage are:

- Motor vehicle accidents;
- Accidents occurring in a place of business, public building, in the home or on the property of another person;
- Litigation involving a malpractice claim;
- Department of Labor and Industries claims;
- Injury diagnoses and services performed in a hospital or physician's office.

While a provider's Apple Health (Managed Care) casualty claim is pending investigation, the provider must call the Agency only if the provider has additional insurance information. When the investigation is completed, the Agency makes payment or gives the provider the name and address of the party responsible for payment. If the provider receives payment from an insurance company for services that have been paid by the Agency, the provider must immediately refund to the Agency either the Agency's payment or the insurance payment, whichever is less. If the refund is not made within 30 days, the Agency recovers the lesser payment.

### **Mail refund checks to:**

THE HEALTH CARE AUTHORITY  
COB CASUALTY UNIT  
PO BOX 45561  
OLYMPIA WA 98504-5561

### **Health insurance claims**

Third-party liability claims other than those for trauma-related injuries are considered health insurance claims. These claims are routinely held for Third-Party Resources (TPR) investigation when:

- The Agency's records indicate insurance benefits are available through a third party.
- Other resources are indicated on the claim or attachment (name of insurance company, insurance pending, etc.).