

# April 2014 Snapshot

## Health Home Engagement Report – April 2014 Snapshot

### Report Methodology

The April 2014 Health Home engagement report (Table 1) provides a recent snapshot of enrolled clients with and without 90+ days of continuous enrollment, and shows health home engagement calculations under different assumptions. It does not represent a cumulative total over time, the format which would be used for determining contractual quality withholds. **The intent is to show the difference between what a contract-like engagement rate would capture (if April were the only month considered) versus what we would expect with all documented contacts.**

### Client Inclusion Criteria

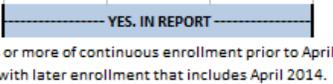
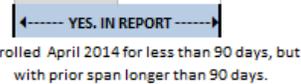
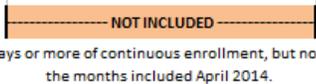
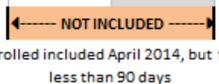
In order to be included in this snapshot report the client must have been enrolled in Health Homes in April 2014. These clients are then differentiated by whether or not they were continuously enrolled for 90+ days. Details of these criteria are described in Table 1. An illustration of example client scenarios is provided below.

**Table 1. Report Population Inclusion Criteria**

| Criteria   | Details   |
|--|---|
| <b>HH Enrollment in April 2014</b>               | <ul style="list-style-type: none"> <li>Enrollment in Managed Care with a Health Home Flag, or</li> <li>Enrollment with a Managed Fee-for-Service Lead and a Health Home Flag</li> </ul>   |
| <b>At Least 90 Days of Continuous Enrollment</b> | <ul style="list-style-type: none"> <li>Enrollment in Health Homes, with the same plan (MC or MFFS) for at least 90 days (3 months)</li> <li>Continuous enrollment can appear in any 90 day stretch from July 2013 through June 2014, and may be separate from the enrollment period that covers April 2014</li> </ul> |

### Example Client Enrollment Scenarios and Report Inclusion

DSHS Research and Data Analysis Division  
July 21, 2014

| SCENARIO  | 2013  |     |   |     |     |     | 2014 |     |  |   |     |     |
|-----------|---|-----|---|-----|-----|-----|------|-----|--|---|-----|-----|
|           | JUL   | AUG | SEP   | OCT | NOV | DEC | JAN  | FEB | MAR  | APR   | MAY | JUN |
| <b>#1</b> |   |     |   |     |     |     |      |     |  |   |     |     |
| <b>#2</b> |  |     |   |     |     |     |      |     |  |  |     |     |
| <b>#3</b> |   |     |  |     |     |     |      |     |  |   |     |     |
| <b>#4</b> |   |     |   |     |     |     |      |     |  |   |     |     |

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## Health Home Engagements

The Health Home engagements that are counted in the report come from two sources, accepted encounters from P1 ODS and HAP records from the monthly HAP database extracts.

**Table 2. Health Home Engagement Inclusion Details**

| Health Home Engagement Source                | Details   |
|--|---|
| <b>Encounters from P1 ODS</b>                | <ul style="list-style-type: none"> <li>• Must be for a Client in the Report Population</li> <li>• Must be an accepted encounter from a MC organization, or an accepted encounter from a MFFS lead with an associated payment</li> <li>• Encounters are pulled for any time from July 2013 to the present</li> <li>• Can be attributed to a plan that is different from the client's April 2014 enrollment</li> <li>• Engagements are counted regardless of engagement type (we do not require that the client have an initial engagement record)</li> </ul> |
| <b>HAP Record from HAP Database Extracts</b> | <ul style="list-style-type: none"> <li>• Use all monthly HAP database extracts including the most recent received on July 3<sup>rd</sup></li> <li>• HAP records are counted only if the client does not already have an accepted encounter from P1 ODS</li> <li>• Engagements are counted regardless of engagement type (we do not require that the client have an initial engagement record)</li> </ul>  |

## Engagement Rates

There are two different engagement rates that are provided in the report, the Contract-Like Engagement Rate, and the Expected Engagement Rate. Table 3 describes the difference between the two.

**Table 3. Details of Engagement Rates**

| Rate                                 | Details   |
|--------------------------------------|---|
| <b>Contract-Like Engagement Rate</b> | <ul style="list-style-type: none"> <li>• The engagement rate similar to how plans will be measured based on contract specifications, but without the cumulative totals over time.</li> <li>• Calculated as the number of clients with accepted encounters (for both clients with and without 90+ days of continuous enrollment), divided by the number of clients with 90+ days of continuous enrollment</li> </ul> |
| <b>Expected Engagement Rate</b>      | <ul style="list-style-type: none"> <li>• The engagement rate that would be obtained for a given month if all HAP records eventually have associated accepted encounters</li> <li>• Calculated as the number of clients (with and without 90+ days of continuous enrollment) with either accepted encounters or HAP records, divided by the total number clients enrolled in April 2014</li> </ul>                   |

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## Coverage Areas

Table 5 represents the full population as described above, while Tables 5A through 5F show the results restricted to clients in the corresponding Coverage Areas. The Coverage Areas are based on the client's county of residence on April 1, 2014

**Table 4. Coverage Areas**

| Table | Coverage Area   | Counties   |
|-------|-----------------|--|
| 5A    | Coverage Area 1 | CLALLAM, JEFFERSON, KITSAP, GRAYS HARBOR, MASON, PACIFIC, LEWIS, THURSTON                        |
| 5B    | Coverage Area 2 | ISLAND, SAN JUAN, WHATCOM, SKAGIT  |
| 5C    | Coverage Area 4 | PIERCE   |
| 5D    | Coverage Area 5 | CLARK, COWLITZ, KLUCKITAT, SKAMANIA, WAHKIAKUM   |
| 5E    | Coverage Area 6 | OKANOGAN, CHELAN, DOUGLAS, GRANT, FERRY, LINCOLN, ADAMS, STEVENS, PEND OREILLE, SPOKANE, WHITMAN |
| 5F    | Coverage Area 7 | ASOTIN, BENTON, COLUMBIA, FRANKLIN, GARFIELD, KITTITAS, WALLA WALLA, YAKIMA                      |

## April 2014 Snapshot

**Table 5. Continuous Enrollment and Health Home Engagement for Clients Enrolled in Health Homes in April 2014, by Plan**

| Enrollment Type             | Organization     | (a) Total Clients Enrolled in Health Homes in March 2014* | Clients with 90+ days of Continuous Enrollment |  | Clients without 90+ days of Continuous Enrollment  |             |  | Contract-Like Engagement Rate  | Expected Engagement Rate  |  |
|-----------------------------|------------------|---|--|--|--|-------------|--|--|---|--|
|                             |                  |   | (b) Clients                                    | (c) Clients with a Recorded HH Engagement to Date**<br><i>(Based on Accepted Encounters)</i> | (d) Clients with a Record HH Engagement to Date**<br><i>(Based on HAP Records with no Associated Encounters)</i> | (e) Clients | (f) Clients with a Recorded HH Engagement to Date**<br><i>(Based on Accepted Encounters)</i> | (g) Clients with a Record HH Engagement to Date**<br><i>(Based on HAP Records with no Associated Encounters)</i> | $= \frac{\left( \frac{\text{clients with acct. encounters}}{\text{cont. enrolled clients}} \right)}{= \frac{(c+f)}{(b)}}$ | $\left( \frac{\text{clients with acct. encounters or HAP records}}{\text{total enrolled clients}} \right) = \frac{(c+d+f+g)}{(a)}$ |
| Managed Care                | CHPW             | 5,133   | 5,112  | 402  | 255  | 21          | 1  | 1  | 8%  | 13%  |
|                             | Molina           | 8,210   | 8,188  | 254  | 205  | 22          | 0  | 0  | 3%  | 6%   |
|                             | United           | 2,025   | 2,015  | 153  | 23   | 10          | 0  | 0  | 8%  | 9%   |
|                             | Amerigroup       | 1,180   | 1,178  | 141  | 28   | 2           | 0  | 0  | 12%   | 14%  |
|                             | Coordinated Care | 2,476   | 2,463  | 99   | 16   | 13          | 0  | 0  | 4%  | 5%   |
| <b>Sub Total</b>            | <b>Total</b>     | <b>19,024</b>   | <b>18,956</b>                                  | <b>1,049</b>   | <b>527</b>   | <b>68</b>   | <b>1</b>   | <b>1</b>   | <b>6%</b>   | <b>8%</b>  |
| Fee For Service (Full Dual) | HH United        | 121   | 121  | 16   | 1  | 0           | 0  | 0  | 13%   | 14%  |
|                             | HH SE ALTC       | 1,317   | 1,305  | 222  | 78   | 12          | 3  | 0  | 17%   | 23%  |
|                             | HH NW Regional   | 798   | 791  | 168  | 0  | 7           | 0  | 0  | 21%   | 21%  |
|                             | HH Comm Choice   | 898   | 886  | 34   | 0  | 12          | 0  | 0  | 4%  | 4%   |
|                             | HH CHPW          | 40  | 40   | 1  | 7  | 0           | 0  | 0  | 3%  | 20%  |
|                             | HH Optum         | 1,661   | 1,634  | 33   | 210  | 27          | 0  | 1  | 2%  | 15%  |
|                             | <b>Total</b>     | <b>4,835</b>  | <b>4,777</b>                                   | <b>474</b>   | <b>296</b>   | <b>58</b>   | <b>3</b>   | <b>1</b>   | <b>10%</b>  | <b>16%</b>   |
| Fee For Service (Non Dual)  | HH United        | 85  | 84   | 5  | 0  | 1           | 0  | 0  | 6%  | 6%   |
|                             | HH SE ALTC       | 93  | 92   | 33   | 1  | 1           | 0  | 0  | 36%   | 37%  |
|                             | HH NW Regional   | 44  | 44   | 4  | 0  | 0           | 0  | 0  | 9%  | 9%   |
|                             | HH Comm Choice   | 48  | 47   | 0  | 0  | 1           | 0  | 0  | 0%  | 0%   |
|                             | HH CHPW          | 23  | 23   | 0  | 5  | 0           | 0  | 0  | 0%  | 22%  |
|                             | HH Optum         | 346   | 345  | 15   | 68   | 1           | 0  | 1  | 4%  | 24%  |
|                             | <b>Total</b>     | <b>639</b>  | <b>635</b>                                     | <b>57</b>  | <b>74</b>  | <b>4</b>    | <b>0</b>   | <b>1</b>   | <b>9%</b>   | <b>21%</b>   |
| <b>Sub Total</b>            |                  | <b>5,474</b>  | <b>5,412</b>                                   | <b>531</b>   | <b>370</b>   | <b>62</b>   | <b>3</b>   | <b>2</b>   | <b>10%</b>  | <b>17%</b>   |
| <b>Grand</b>                |                  | <b>24,498</b>   | <b>24,368</b>                                  | <b>1,580</b>   | <b>897</b>   | <b>130</b>  | <b>4</b>   | <b>3</b>   | <b>7%</b>   | <b>10%</b>   |

\*Enrolled clients not filtered by Federal Match Eligibility

\*\*HH Engagement based on accepted encounters as of July 21, 2014 and HAP records as of July 3, 2014

Note that the Contract-Like Engagement Rate is not cumulative over time, but calculated for April 2014 enrollees only

## April 2014 Snapshot

**Table 5A. Cont. Enrollment and Health Home Engagement for Clients Enrolled in Health Homes in April 2014, by Plan, in Coverage Area 1\*\*\***

| Enrollment Type             | Organization     | (a) Total Clients Enrolled in Health Homes in March 2014* | Clients with 90+ days of Continuous Enrollment |   | Clients without 90+ days of Continuous Enrollment   |             |   | Contract-Like Engagement Rate<br><br>= $\frac{\text{(clients with acct. encounters)}}{\text{(cont. enrolled clients)}}$<br><br>= $\frac{(c + f)}{(b)}$ | Expected Engagement Rate<br><br>= $\frac{\text{(clients with acct. encounters or HAP records)}}{\text{(total enrolled clients)}}$<br><br>= $\frac{(c + d + f + g)}{(a)}$ |   |
|-----------------------------|------------------|---|--|---|---|-------------|---|--|--|---|
|                             |                  |   | (b) Clients                                    | (c) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) | (d) Clients with a Recorded HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) | (e) Clients | (f) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) |  |  | (g) Clients with a Recorded HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) |
| Managed Care                | CHPW             | 801   | 800  | 29  | 13  | 1           | 0   | 0  | 4%   | 5%  |
|                             | Molina           | 1,377   | 1,373  | 22  | 8   | 4           | 0   | 0  | 2%   | 2%  |
|                             | United           | 377   | 377  | 8   | 0   | 0           | 0   | 0  | 2%   | 2%  |
|                             | Amerigroup       | 307   | 307  | 48  | 4   | 0           | 0   | 0  | 16%  | 17%   |
|                             | Coordinated Care | 410   | 407  | 14  | 3   | 3           | 0   | 0  | 3%   | 4%  |
| <b>Sub Total</b>            | <b>Total</b>     | <b>3,272</b>  | <b>3,264</b>                                   | <b>121</b>  | <b>28</b>   | <b>8</b>    | <b>0</b>  | <b>0</b>   | <b>4%</b>  | <b>5%</b>   |
| Fee For Service (Full Dual) | HH United        | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH SE ALTC       | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH NW Regional   | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH Comm Choice   | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH CHPW          | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH Optum         | 442   | 432  | 11  | 64  | 10          | 0   | 0  | 3%   | 17%   |
|                             | <b>Total</b>     | <b>444</b>  | <b>434</b>                                     | <b>11</b>   | <b>64</b>   | <b>10</b>   | <b>0</b>  | <b>0</b>   | <b>3%</b>  | <b>17%</b>  |
| Fee For Service (Non Dual)  | HH United        | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH SE ALTC       | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH NW Regional   | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH Comm Choice   | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH CHPW          | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH Optum         | 59  | 59   | 9   | 10  | 0           | 0   | 0  | 15%  | 32%   |
|                             | <b>Total</b>     | <b>61</b>   | <b>61</b>                                      | <b>9</b>  | <b>10</b>   | <b>0</b>    | <b>0</b>  | <b>0</b>   | <b>15%</b>   | <b>31%</b>  |
| <b>Sub Total</b>            |                  | <b>505</b>  | <b>495</b>                                     | <b>20</b>   | <b>74</b>   | <b>10</b>   | <b>0</b>  | <b>0</b>   | <b>4%</b>  | <b>19%</b>  |
| <b>Grand</b>                |                  | <b>3,777</b>  | <b>3,759</b>                                   | <b>141</b>  | <b>102</b>  | <b>18</b>   | <b>0</b>  | <b>0</b>   | <b>4%</b>  | <b>6%</b>   |

\* Enrolled clients not filtered by Federal Match Eligibility

\*\* HH Engagement based on accepted encounters as of July 21, 2014 and HAP records as of July 3, 2014

\*\*\* CLALLAM, JEFFERSON, KITSAP, GRAYS HARBOR, MASON, PACIFIC, LEWIS, THURSTON

Note that the Contract-Like Engagement Rate is not cumulative over time, but calculated for April 2014 enrollees only

## April 2014 Snapshot

**Table 5B. Cont. Enrollment and Health Home Engagement for Clients Enrolled in Health Homes in April 2014, by Plan, in Coverage Area 2\*\*\***

| Enrollment Type             | Organization     | (a) Total Clients Enrolled in Health Homes in March 2014* | Clients with 90+ days of Continuous Enrollment |  |  | Clients without 90+ days of Continuous Enrollment |  |  | Contract-Like Engagement Rate   | Expected Engagement Rate   |
|-----------------------------|------------------|---|--|--|--|---|--|--|---|--|
|                             |                  |   | (b) Clients                                    | (c) Clients with a Recorded HH Engagement to Date**<br><i>(Based on Accepted Encounters)</i> | (d) Clients with a Record HH Engagement to Date**<br><i>(Based on HAP Records with no Associated Encounters)</i> | (e) Clients                                       | (f) Clients with a Recorded HH Engagement to Date**<br><i>(Based on Accepted Encounters)</i> | (g) Clients with a Record HH Engagement to Date**<br><i>(Based on HAP Records with no Associated Encounters)</i> | $= \frac{\left( \frac{\text{clients with acct. encounters}}{\text{cont. enrolled clients}} \right)}{= \frac{(c+f)}{(b)}}$ | $= \frac{\left( \frac{\text{clients with acct. encounters or HAP records}}{\text{total enrolled clients}} \right)}{= \frac{(c+d+f+g)}{(a)}}$ |
| Managed Care                | CHPW             | 395   | 392  | 21   | 25   | 3   | 0  | 0  | 5%  | 12%  |
|                             | Molina           | 633   | 632  | 13   | 9  | 1   | 0  | 0  | 2%  | 3%   |
|                             | United           | 4   | 4  | 0  | 0  | 0   | 0  | 0  | 0%  | 0%   |
|                             | Amerigroup       | 116   | 116  | 4  | 0  | 0   | 0  | 0  | 3%  | 3%   |
|                             | Coordinated Care | 158   | 158  | 4  | 2  | 0   | 0  | 0  | 3%  | 4%   |
| <b>Sub Total</b>            | <b>Total</b>     | <b>1,306</b>  | <b>1,302</b>                                   | <b>42</b>  | <b>36</b>  | <b>4</b>  | <b>0</b>   | <b>0</b>   | <b>3%</b>   | <b>6%</b>  |
| Fee For Service (Full Dual) | HH United        | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
|                             | HH SE ALTC       | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
|                             | HH NW Regional   | 797   | 790  | 168  | 0  | 7   | 0  | 0  | 21%   | 21%  |
|                             | HH Comm Choice   | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
|                             | HH CHPW          | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
|                             | HH Optum         | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
|                             | <b>Total</b>     | <b>797</b>  | <b>790</b>                                     | <b>168</b>   | <b>0</b>   | <b>7</b>  | <b>0</b>   | <b>0</b>   | <b>21%</b>  | <b>21%</b>   |
| Fee For Service (Non Dual)  | HH United        | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
|                             | HH SE ALTC       | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
|                             | HH NW Regional   | 44  | 44   | 4  | 0  | 0   | 0  | 0  | 9%  | 9%   |
|                             | HH Comm Choice   | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
|                             | HH CHPW          | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
|                             | HH Optum         | 0   | 0  | 0  | 0  | 0   | 0  | 0  | -   | -  |
| <b>Total</b>                | <b>44</b>        | <b>44</b>   | <b>4</b>                                       | <b>0</b>   | <b>0</b>   | <b>0</b>  | <b>0</b>   | <b>9%</b>  | <b>9%</b>   |  |
| <b>Sub Total</b>            |                  | <b>841</b>  | <b>834</b>                                     | <b>172</b>   | <b>0</b>   | <b>7</b>  | <b>0</b>   | <b>0</b>   | <b>21%</b>  | <b>20%</b>   |
| <b>Grand</b>                |                  | <b>2,147</b>  | <b>2,136</b>                                   | <b>214</b>   | <b>36</b>  | <b>11</b>   | <b>0</b>   | <b>0</b>   | <b>10%</b>  | <b>12%</b>   |

\*Enrolled clients not filtered by Federal Match Eligibility

\*\*HH Engagement based on accepted encounters as of July 21, 2014 and HAP records as of July 3, 2014

\*\*\* ISLAND, SAN JUAN, WHATCOM, SKAGIT

Note that the Contract-Like Engagement Rate is not cumulative over time, but calculated for April 2014 enrollees only

## April 2014 Snapshot

**Table 5C. Cont. Enrollment and Health Home Engagement for Clients Enrolled in Health Homes in April 2014, by Plan, in Coverage Area 4\*\*\***

| Enrollment Type             | Organization     | (a) Total Clients Enrolled in Health Homes in March 2014* | Clients with 90+ days of Continuous Enrollment |   | Clients without 90+ days of Continuous Enrollment   |             |   | Contract-Like Engagement Rate   | Expected Engagement Rate  |  |
|-----------------------------|------------------|---|--|---|---|-------------|---|---|---|--|
|                             |                  |   | (b) Clients                                    | (c) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) | (d) Clients with a Record HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) | (e) Clients | (f) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) | (g) Clients with a Record HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) | $= \frac{\left( \frac{\text{clients with acct. encounters}}{\text{cont. enrolled clients}} \right)}{= \frac{(c+f)}{(b)}}$ | $\left( \frac{\text{clients with acct. encounters or HAP records}}{\text{total enrolled clients}} \right) = \frac{(c+d+f+g)}{(a)}$ |
| Managed Care                | CHPW             | 476   | 474  | 22  | 19  | 2           | 0   | 0   | 5%  | 9%   |
|                             | Molina           | 2,226   | 2,221  | 120   | 111   | 5           | 0   | 0   | 5%  | 10%  |
|                             | United           | 913   | 912  | 66  | 17  | 1           | 0   | 0   | 7%  | 9%   |
|                             | Amerigroup       | 419   | 418  | 65  | 22  | 1           | 0   | 0   | 16%   | 21%  |
|                             | Coordinated Care | 582   | 579  | 17  | 5   | 3           | 0   | 0   | 3%  | 4%   |
| <b>Sub Total</b>            | <b>Total</b>     | <b>4,616</b>  | <b>4,604</b>                                   | <b>290</b>  | <b>174</b>  | <b>12</b>   | <b>0</b>  | <b>0</b>  | <b>6%</b>   | <b>10%</b>   |
| Fee For Service (Full Dual) | HH United        | 62  | 62   | 4   | 0   | 0           | 0   | 0   | 6%  | 6%   |
|                             | HH SE ALTC       | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -   | -  |
|                             | HH NW Regional   | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -   | -  |
|                             | HH Comm Choice   | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -   | -  |
|                             | HH CHPW          | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -   | -  |
|                             | HH Optum         | 439   | 430  | 3   | 62  | 9           | 0   | 0   | 1%  | 15%  |
|                             | <b>Total</b>     | <b>501</b>  | <b>492</b>                                     | <b>7</b>  | <b>62</b>   | <b>9</b>    | <b>0</b>  | <b>0</b>  | <b>1%</b>   | <b>14%</b>   |
| Fee For Service (Non Dual)  | HH United        | 56  | 55   | 1   | 0   | 1           | 0   | 0   | 2%  | 2%   |
|                             | HH SE ALTC       | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -   | -  |
|                             | HH NW Regional   | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -   | -  |
|                             | HH Comm Choice   | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -   | -  |
|                             | HH CHPW          | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -   | -  |
|                             | HH Optum         | 113   | 113  | 1   | 22  | 0           | 0   | 0   | 1%  | 20%  |
| <b>Total</b>                | <b>169</b>       | <b>168</b>  | <b>2</b>                                       | <b>22</b>   | <b>1</b>  | <b>0</b>    | <b>0</b>  | <b>1%</b>   | <b>14%</b>  |  |
| <b>Sub Total</b>            |                  | <b>670</b>  | <b>660</b>                                     | <b>9</b>  | <b>84</b>   | <b>10</b>   | <b>0</b>  | <b>0</b>  | <b>1%</b>   | <b>14%</b>   |
| <b>Grand</b>                |                  | <b>5,286</b>  | <b>5,264</b>                                   | <b>299</b>  | <b>258</b>  | <b>22</b>   | <b>0</b>  | <b>0</b>  | <b>6%</b>   | <b>11%</b>   |

\*Enrolled clients not filtered by Federal Match Eligibility

\*\*HH Engagement based on accepted encounters as of July 21, 2014 and HAP records as of July 3, 2014

\*\*\* PIERCE

Note that the Contract-Like Engagement Rate is not cumulative over time, but calculated for April 2014 enrollees only

## April 2014 Snapshot

Table 5D. Cont. Enrollment and Health Home Engagement for Clients Enrolled in Health Homes in April 2014, by Plan, in Coverage Area 5\*\*\*

| Enrollment Type             | Organization     | (a) Total Clients Enrolled in Health Homes in March 2014* | Clients with 90+ days of Continuous Enrollment |   | Clients without 90+ days of Continuous Enrollment   |             |   | Contract-Like Engagement Rate<br><br>$= \frac{\left( \frac{\text{clients with acct. encounters}}{\text{cont. enrolled clients}} \right)}{= \frac{(c + f)}{(b)}}$ | Expected Engagement Rate<br><br>$= \frac{\left( \frac{\text{clients with acct. encounters or HAP records}}{\text{total enrolled clients}} \right)}{= \frac{(c + d + f + g)}{(a)}}$ |   |
|-----------------------------|------------------|---|--|---|---|-------------|---|--|--|---|
|                             |                  |   | (b) Clients                                    | (c) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) | (d) Clients with a Record HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) | (e) Clients | (f) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) |  |  | (g) Clients with a Record HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) |
| Managed Care                | CHPW             | 1,544   | 1,538  | 165   | 134   | 6           | 0   | 0  | 11%  | 19%   |
|                             | Molina           | 498   | 498  | 12  | 32  | 0           | 0   | 0  | 2%   | 9%  |
|                             | United           | 29  | 29   | 5   | 0   | 0           | 0   | 0  | 17%  | 17%   |
|                             | Amerigroup       | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | Coordinated Care | 12  | 12   | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
| <b>Sub Total</b>            | <b>Total</b>     | <b>2,084</b>  | <b>2,078</b>                                   | <b>182</b>  | <b>166</b>  | <b>6</b>    | <b>0</b>  | <b>0</b>   | <b>9%</b>  | <b>17%</b>  |
| Fee For Service (Full Dual) | HH United        | 30  | 30   | 6   | 1   | 0           | 0   | 0  | 20%  | 23%   |
|                             | HH SE ALTC       | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH NW Regional   | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH Comm Choice   | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH CHPW          | 38  | 38   | 1   | 6   | 0           | 0   | 0  | 3%   | 18%   |
|                             | HH Optum         | 437   | 430  | 16  | 70  | 7           | 0   | 1  | 4%   | 20%   |
|                             | <b>Total</b>     | <b>505</b>  | <b>498</b>                                     | <b>23</b>   | <b>77</b>   | <b>7</b>    | <b>0</b>  | <b>1</b>   | <b>5%</b>  | <b>20%</b>  |
| Fee For Service (Non Dual)  | HH United        | 16  | 16   | 2   | 0   | 0           | 0   | 0  | 13%  | 13%   |
|                             | HH SE ALTC       | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH NW Regional   | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH Comm Choice   | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH CHPW          | 20  | 20   | 0   | 5   | 0           | 0   | 0  | 0%   | 25%   |
|                             | HH Optum         | 105   | 104  | 4   | 23  | 1           | 0   | 1  | 4%   | 27%   |
|                             | <b>Total</b>     | <b>141</b>  | <b>140</b>                                     | <b>6</b>  | <b>28</b>   | <b>1</b>    | <b>0</b>  | <b>1</b>   | <b>4%</b>  | <b>25%</b>  |
| <b>Sub Total</b>            |                  | <b>646</b>  | <b>638</b>                                     | <b>29</b>   | <b>105</b>  | <b>8</b>    | <b>0</b>  | <b>2</b>   | <b>5%</b>  | <b>21%</b>  |
| <b>Grand</b>                |                  | <b>2,730</b>  | <b>2,716</b>                                   | <b>211</b>  | <b>271</b>  | <b>14</b>   | <b>0</b>  | <b>2</b>   | <b>8%</b>  | <b>18%</b>  |

\*Enrolled clients not filtered by Federal Match Eligibility

\*\*HH Engagement based on accepted encounters as of July 21, 2014 and HAP records as of July 3, 2014

\*\*\* CLARK, COWLITZ, KCLICKITAT, SKAMANIA, WAHAKIUM

Note that the Contract-Like Engagement Rate is not cumulative over time, but calculated for April 2014 enrollees only

## April 2014 Snapshot

Table 5E. Cont. Enrollment and Health Home Engagement for Clients Enrolled in Health Homes in April 2014, by Plan, in Coverage Area 6\*\*\*

| Enrollment Type             | Organization     | (a) Total Clients Enrolled in Health Homes in March 2014* | Clients with 90+ days of Continuous Enrollment |   | Clients without 90+ days of Continuous Enrollment   |             |   | Contract-Like Engagement Rate<br><br>$= \frac{\left(\frac{\text{clients with acct. encounters}}{\text{cont. enrolled clients}}\right)}{= \frac{(c+f)}{(b)}}$ | Expected Engagement Rate<br><br>$= \frac{\left(\frac{\text{clients with acct. encounters or HAP records}}{\text{total enrolled clients}}\right)}{= \frac{(c+d+f+g)}{(a)}}$ |   |
|-----------------------------|------------------|---|--|---|---|-------------|---|--|--|---|
|                             |                  |   | (b) Clients                                    | (c) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) | (d) Clients with a Record HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) | (e) Clients | (f) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) |  |  | (g) Clients with a Record HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) |
| Managed Care                | CHPW             | 1,181   | 1,174  | 91  | 21  | 7           | 1   | 1  | 8%   | 10%   |
|                             | Molina           | 2,288   | 2,278  | 55  | 25  | 10          | 0   | 0  | 2%   | 3%  |
|                             | United           | 330   | 324  | 3   | 1   | 6           | 0   | 0  | 1%   | 1%  |
|                             | Amerigroup       | 225   | 225  | 13  | 1   | 0           | 0   | 0  | 6%   | 6%  |
|                             | Coordinated Care | 429   | 426  | 20  | 2   | 3           | 0   | 0  | 5%   | 5%  |
| <b>Sub Total</b>            | <b>Total</b>     | <b>4,453</b>  | <b>4,427</b>                                   | <b>182</b>  | <b>50</b>   | <b>26</b>   | <b>1</b>  | <b>1</b>   | <b>4%</b>  | <b>5%</b>   |
| Fee For Service (Full Dual) | HH United        | 5   | 5  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH SE ALTC       | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH NW Regional   | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH Comm Choice   | 898   | 886  | 34  | 0   | 12          | 0   | 0  | 4%   | 4%  |
|                             | HH CHPW          | 1   | 1  | 0   | 1   | 0           | 0   | 0  | 0%   | 100%  |
|                             | HH Optum         | 2   | 2  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | <b>Total</b>     | <b>908</b>  | <b>896</b>                                     | <b>34</b>   | <b>1</b>  | <b>12</b>   | <b>0</b>  | <b>0</b>   | <b>4%</b>  | <b>4%</b>   |
| Fee For Service (Non Dual)  | HH United        | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH SE ALTC       | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH NW Regional   | 0   | 0  | 0   | 0   | 0           | 0   | 0  | -  | -   |
|                             | HH Comm Choice   | 48  | 47   | 0   | 0   | 1           | 0   | 0  | 0%   | 0%  |
|                             | HH CHPW          | 2   | 2  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
|                             | HH Optum         | 1   | 1  | 0   | 0   | 0           | 0   | 0  | 0%   | 0%  |
| <b>Total</b>                | <b>53</b>        | <b>52</b>   | <b>0</b>                                       | <b>0</b>  | <b>1</b>  | <b>0</b>    | <b>0</b>  | <b>0%</b>  | <b>0%</b>  |   |
| <b>Sub Total</b>            |                  | <b>961</b>  | <b>948</b>                                     | <b>34</b>   | <b>1</b>  | <b>13</b>   | <b>0</b>  | <b>0</b>   | <b>4%</b>  | <b>4%</b>   |
| <b>Grand</b>                |                  | <b>5,414</b>  | <b>5,375</b>                                   | <b>216</b>  | <b>51</b>   | <b>39</b>   | <b>1</b>  | <b>1</b>   | <b>4%</b>  | <b>5%</b>   |

\*Enrolled clients not filtered by Federal Match Eligibility

\*\*HH Engagement based on accepted encounters as of July 21, 2014 and HAP records as of July 3, 2014

\*\*\* OKANOGAN, CHELAN, DOUGLAS, GRANT, FERRY, LINCOLN, ADAMS, STEVENS, PEND OREILLE, SPOKANE, WHITMAN

Note that the Contract-Like Engagement Rate is not cumulative over time, but calculated for April 2014 enrollees only

## April 2014 Snapshot

Table 5F. Cont. Enrollment and Health Home Engagement for Clients Enrolled in Health Homes in April 2014, by Plan, in Coverage Area 7\*\*\*

| Enrollment Type             | Organization     | (a) Total Clients Enrolled in Health Homes in March 2014* | Clients with 90+ days of Continuous Enrollment |   | Clients without 90+ days of Continuous Enrollment   |             |   | Contract-Like Engagement Rate   | Expected Engagement Rate   |   |
|-----------------------------|------------------|---|--|---|---|-------------|---|---|--|---|
|                             |                  |   | (b) Clients                                    | (c) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) | (d) Clients with a Record HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) | (e) Clients | (f) Clients with a Recorded HH Engagement to Date**<br>(Based on Accepted Encounters) | (g) Clients with a Record HH Engagement to Date**<br>(Based on HAP Records with no Associated Encounters) | $= \frac{\text{(clients with acct. encounters)}}{\text{(cont. enrolled clients)}} = \frac{(c + f)}{(b)}$ | $= \frac{\text{(clients with acct. encounters or HAP records)}}{\text{(total enrolled clients)}} = \frac{(c + d + f + g)}{(a)}$ |
| Managed Care                | CHPW             | 736   | 734  | 74  | 43  | 2           | 0   | 0   | 10%  | 16%   |
|                             | Molina           | 1,188   | 1,186  | 32  | 20  | 2           | 0   | 0   | 3%   | 4%  |
|                             | United           | 372   | 369  | 71  | 5   | 3           | 0   | 0   | 19%  | 20%   |
|                             | Amerigroup       | 112   | 111  | 11  | 1   | 1           | 0   | 0   | 10%  | 11%   |
|                             | Coordinated Care | 885   | 881  | 44  | 4   | 4           | 0   | 0   | 5%   | 5%  |
| <b>Sub Total</b>            | <b>Total</b>     | <b>3,293</b>  | <b>3,281</b>                                   | <b>232</b>  | <b>73</b>   | <b>12</b>   | <b>0</b>  | <b>0</b>  | <b>7%</b>  | <b>9%</b>   |
| Fee For Service (Full Dual) | HH United        | 24  | 24   | 6   | 0   | 0           | 0   | 0   | 25%  | 25%   |
|                             | HH SE ALTC       | 1,315   | 1,303  | 222   | 78  | 12          | 3   | 0   | 17%  | 23%   |
|                             | HH NW Regional   | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -  | -   |
|                             | HH Comm Choice   | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -  | -   |
|                             | HH CHPW          | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -  | -   |
|                             | HH Optum         | 341   | 340  | 3   | 14  | 1           | 0   | 0   | 1%   | 5%  |
|                             | <b>Total</b>     | <b>1,680</b>  | <b>1,667</b>                                   | <b>231</b>  | <b>92</b>   | <b>13</b>   | <b>3</b>  | <b>0</b>  | <b>14%</b>   | <b>19%</b>  |
| Fee For Service (Non Dual)  | HH United        | 11  | 11   | 2   | 0   | 0           | 0   | 0   | 18%  | 18%   |
|                             | HH SE ALTC       | 92  | 91   | 33  | 1   | 1           | 0   | 0   | 36%  | 37%   |
|                             | HH NW Regional   | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -  | -   |
|                             | HH Comm Choice   | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -  | -   |
|                             | HH CHPW          | 0   | 0  | 0   | 0   | 0           | 0   | 0   | -  | -   |
|                             | HH Optum         | 68  | 68   | 1   | 13  | 0           | 0   | 0   | 1%   | 21%   |
| <b>Total</b>                | <b>171</b>       | <b>170</b>  | <b>36</b>                                      | <b>14</b>   | <b>1</b>  | <b>0</b>    | <b>0</b>  | <b>21%</b>  | <b>29%</b>   |   |
| <b>Sub Total</b>            |                  | <b>1,851</b>  | <b>1,837</b>                                   | <b>267</b>  | <b>106</b>  | <b>14</b>   | <b>3</b>  | <b>0</b>  | <b>15%</b>   | <b>20%</b>  |
| <b>Grand</b>                |                  | <b>5,144</b>  | <b>5,118</b>                                   | <b>499</b>  | <b>179</b>  | <b>26</b>   | <b>3</b>  | <b>0</b>  | <b>10%</b>   | <b>13%</b>  |

\*Enrolled clients not filtered by Federal Match Eligibility

\*\*HH Engagement based on accepted encounters as of July 21, 2014 and HAP records as of July 3, 2014

\*\*\* ASOTIN, BENTON, COLUMBIA, FRANKLIN, GARFIELD, KITTITAS, WALLA WALLA, YAKIMA

Note that the Contract-Like Engagement Rate is not cumulative over time, but calculated for April 2014 enrollees only