

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
HEALTH AND RECOVERY SERVICES ADMINISTRATION  
Olympia, Washington**

**To:** Hospice Agencies  
Managed Care Organizations

**Memo #: 09-81**  
**Issued:** December 11, 2009

**From:** Douglas Porter, Assistant Secretary  
Health and Recovery Services  
Administration (HRSA)

**For information, contact:**  
1-800-562-3022, option 2, or go to:  
<http://hrsa.dshs.wa.gov/contact/default.aspx>

**Subject: Hospice Services: Fee Schedule Updates**

**Retroactive to dates of service on and after October 1, 2009**, the Department of Social and Health Services (DSHS) has updated the *Hospice Services* Fee Schedule.

This memo also reminds providers of:

- Previous client eligibility changes effective November 1, 2009;
- Requirements for General Assistance –Unemployable clients effective November 1, 2009; and
- The requirement to complete ProviderOne registration.

## **Overview**

All previously published policies remain the same unless specifically identified as changed in this memo.

## **Fee Schedule Updates**

To view the updated *Hospice Services* Fee Schedule, effective October 1, 2009, visit DSHS/HRSA online at <http://hrsa.dshs.wa.gov/RBRVS#H>.

## Update to Client Eligibility Programs

Retroactive to dates of service on and after November 1, 2009, DSHS:

- Revised coverage for adult noncitizens under the following three medical programs:
  - ✓ Federally funded Alien Emergency Medical (AEM) program;
  - ✓ State-funded Nursing Facility program; and
  - ✓ State-funded Alien Medical program.

Eligibility criteria for coverage and the services available are different for each medical program listed above. For more information, visit:

<http://hrsa.dshs.wa.gov/News/aem.htm>.

- Requires General Assistance-Unemployable (GA-U) clients in Washington State to enroll in managed care for purposes of medical benefits. DSHS published this new mandatory enrollment requirement in Numbered Memorandum 09-63. To view numbered memo 09-63, visit DSHS online at:  
<http://hrsa.dshs.wa.gov/download/Memos/2009Memos/09-63.pdf>. For more information, contact the Community Health Plan of Washington at [customercare@chpw.org](mailto:customercare@chpw.org) or call 1-800-440-1561.

## ProviderOne Registration

To continue to receive payment, providers must complete ProviderOne registration to prepare for ProviderOne implementation. Specific instructions and resources are available at

<http://hrsa.dshs.wa.gov/providerone/providers.htm>.

## How Do I Conduct Business Electronically With DSHS?

You may conduct business electronically with DSHS by accessing the WAMedWeb at

<http://wamedweb.acs-inc.com>.

## How Can I Get DSHS/HRSA Provider Documents?

To download and print DSHS/HRSA provider numbered memos and billing instructions, go to the DSHS/HRSA website at <http://hrsa.dshs.wa.gov> (click the *Billing Instructions and Numbered Memorandum* link).