

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HEALTH AND RECOVERY SERVICES ADMINISTRATION
Olympia, Washington**

To: Physical Therapists
Managed Care Organizations

Memo #: 10-09
Issued: February 18, 2010

From: Douglas Porter, Assistant Secretary
Health and Recovery Services
Administration (HRSA)

For information, contact:
1-800-562-3022, option 2, or go to:
<http://hrsa.dshs.wa.gov/contact/default.aspx>

Subject: Physical Therapy Program: Discontinued Coverage of TENS Devices

Retroactive to dates of service on and after February 1, 2010, the Department of Social and Health Services (the Department) discontinued coverage of transcutaneous electrical nerve stimulation (TENS) devices and related supplies for independent in-home use.

This memo also reminds providers of the requirement to complete ProviderOne registration.

Noncovered Equipment and Supplies

Retroactive to dates of service on and after February 1, 2010, the Department no longer covers TENS devices for independent in-home use. The Department has removed the following sentence from the bulleted list under “HRSA covers the following services per client, per calendar year:” on page C.1 in the current *Physical Therapy Billing Instructions*: “One application of Transcutaneous Neurostimulator (TENS) per client, per lifetime.”

Note: Providers may request an exception for noncovered services when an eligible DSHS client’s clinical needs are different than the rest of the population (WAC 388-501-0160). For an exception to rule request (ETR) for TENS units and/or related supplies, use HRSA Exception to Rule Request, TENS Unit and Associated Accessories form, DSHS 13-882. You may view/download DSHS forms on the Department/HRSA web site at <http://www.dshs.wa.gov/msa/forms/eforms.html>.

Coverage Table Update

Retroactive to dates of services on and after February 1, 2010, DSHS no longer covers the following procedure code and removed it from the coverage table in the current *Physical Therapy Program Billing Instructions*:

Noncovered Procedure Code	Brief Description
64550	Apply neurostimulator

ProviderOne Registration

To continue to receive payment, providers must complete ProviderOne registration to prepare for ProviderOne implementation. Specific instructions and resources are available at: <http://hrsa.dshs.wa.gov/providerone/providers.htm>.

How Do I Conduct Business Electronically With DSHS?

You may conduct business electronically with DSHS by accessing the WAMedWeb at <http://wamedweb.acs-inc.com>.

How Can I Get DSHS/HRSA Provider Documents?

To download and print DSHS/HRSA provider numbered memos and billing instructions, go to the DSHS/HRSA website at <http://hrsa.dshs.wa.gov> (click the *Billing Instructions and Numbered Memorandum* link).