

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HEALTH AND RECOVERY SERVICES ADMINISTRATION
Olympia, Washington**

To: All Providers
Managed Care Organizations

Memo #: 10-03
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From: Douglas Porter, Assistant Secretary
Health and Recovery Services
Administration (HRSA)

For information, contact:
1-800-562-3022, option 2, or go to:
<http://hrsa.dshs.wa.gov/contact/default.aspx>

Subject: Use of the Mother's ProviderOne Client ID for a Newborn

Effective upon ProviderOne implementation, the Department of Social and Health Services (DSHS) requires the correct ProviderOne client ID when billing for services provided to the newborn infant of a DSHS client.

This memo also reminds providers of the requirement to complete ProviderOne registration.

What Is Changing?

DSHS will replace the Medicaid Management Information System (MMIS) with a new provider payment system called ProviderOne. Upon implementation of the ProviderOne System, providers will be required to use a ProviderOne client ID to be paid for services provided to eligible DSHS clients.

What Client ID is Used for a newborn?

Providers must use the correct ProviderOne client ID in order to be paid for services provided to a newborn infant of an eligible DSHS client.

Use the Mother's ProviderOne Client ID	Use the Infant's ProviderOne Client ID
Limited to no more than 60 days after the newborn infant's date of birth.	Upon DSHS issuing a ProviderOne Client ID for the newborn infant.

Note: A mother's ProviderOne client ID must never be used when a *newborn infant* has been issued a ProviderOne client ID by DSHS.

Please refer to the ProviderOne Billing and Resource Guide for specific information. This guide may be viewed at: http://hrsa.dshs.wa.gov/download/ProviderOne_Billing_and_Resource_Guide.html

ProviderOne Registration

To continue to receive payment, providers must complete ProviderOne registration to prepare for ProviderOne implementation. Specific instructions and resources are available at <http://hrsa.dshs.wa.gov/providerone/providers.htm>.

How Do I Conduct Business Electronically With DSHS?

You may conduct business electronically with DSHS by accessing the WAMedWeb at <http://wamedweb.acs-inc.com>.

How Can I Get DSHS/HRSA Provider Documents?

To download and print DSHS/HRSA provider numbered memos and billing instructions, go to the DSHS/HRSA website at <http://hrsa.dshs.wa.gov> (click the *Billing Instructions and Numbered Memorandum* link).