

Washington State
Health Care Authority

Medicaid Update
for Community Partners

Mary Wood, Section Manager
Health Care Authority
Eligibility Policy and Service Delivery
March 13, 2014

Updated July 2014

HCA MEDICAID UPDATE

Introduction

Topics to be covered

- Alien Emergency Medical (AEM)
 - Citizenship & Immigration

APPLICATION PROCESS

AEM

Washington Apple Health Alien Emergency Medical (AEM)

AEM is a program for individuals who do not meet citizenship or immigration status requirements or for qualified individuals who have not met the 5-year bar and have a qualifying medical emergency.

Qualifying Medical Emergency

To qualify for AEM, an individual must have or need at least one of the following:

- A qualifying emergent medical condition such as emergency room care, inpatient hospital admission, or outpatient hospital surgery;
- A cancer treatment plan;
- Dialysis treatment;
- Anti-rejection medication for an organ transplant; or
- *Long-Term Care (LTC) services

- *LTC applications are processed and/or coordinated by ALTSA.
 - Contact Karyn Labonte at LaBonKJ@dshs.wa.gov for all LTC applications/referrals.

AEM Applications

Both DSHS and Health Care Authority receive and process AEM applications.

DSHS	HCA
Classic Medicaid AEM	MAGI Medicaid AEM

DSHS - Classic Medicaid

DSHS processes AEM applications under Classic Medicaid, when:

- Individual is age 65 or older and is not a caretaker for a child < age 19.
- Individual is receiving Long-Term Care services and not relatable to a MAGI program.

Applications should be submitted through Washington Connection at www.washingtonconnection.org; or

By completing an Application for Health Care Coverage (18-001) and a Supplemental Form (18-005).

HCA – MAGI Medicaid

HCA processes AEM applications under MAGI Medicaid.

For new Adult medical, the individual must be:

- Between ages 19 – 64;
- Not receiving Medicare; and
- Follow MAGI rules established through the Washington Healthplanfinder

Ways to Apply for MAGI Related AEM

- Application for Health Care Coverage (18-001):

www.hca.wa.gov/medicaid/forms/Documents/18-001P.pdf

- Online at www.wahealthplanfinder.org

*At this time, HCA is encouraging the use of the paper application for AEM.

Submitting a Paper Application

- Write “AEM” on the top of the application;
- Write the date coverage needs to begin; and
- Fax the completed application to: **1-866-841-2267**

Request for Additional Information

Once the application is received, HCA will request the required documents, as related to the individual's emergency, be provided within 20 days.

Required documents may include:

- Emergency room treatment pages
- UB04
- History & Physical
- Operative notes
- Hospital discharge summary
- Cancer treatment plan
- Dialysis flow charts
- Any associated treatment plans

Flagging Required Documents

Write the following information on the documents, before submitting them to HCA:

Required documents may include:

- “AEM”;
- Name of Client (use same name as on application);
- Date of Birth; and
- ACES Client ID number (if known)

Submitting AEM Documents

The required documents may be submitted *with the application* or once the request for information is received.

- Write AEM on top of the documents; and
- Submit documents via fax to: **1-866-841-2267**

HCA Medical Consultant Referral

- Once the application and required documents are received, they will be sent to the HCA medical consultant for a decision as to whether or not the condition meets the criteria for the AEM program.
- If the required documents are not received within 20 days, the application will be denied.
- Eligibility will be reconsidered if the individual provides the requested information within 30 days of the date of denial.

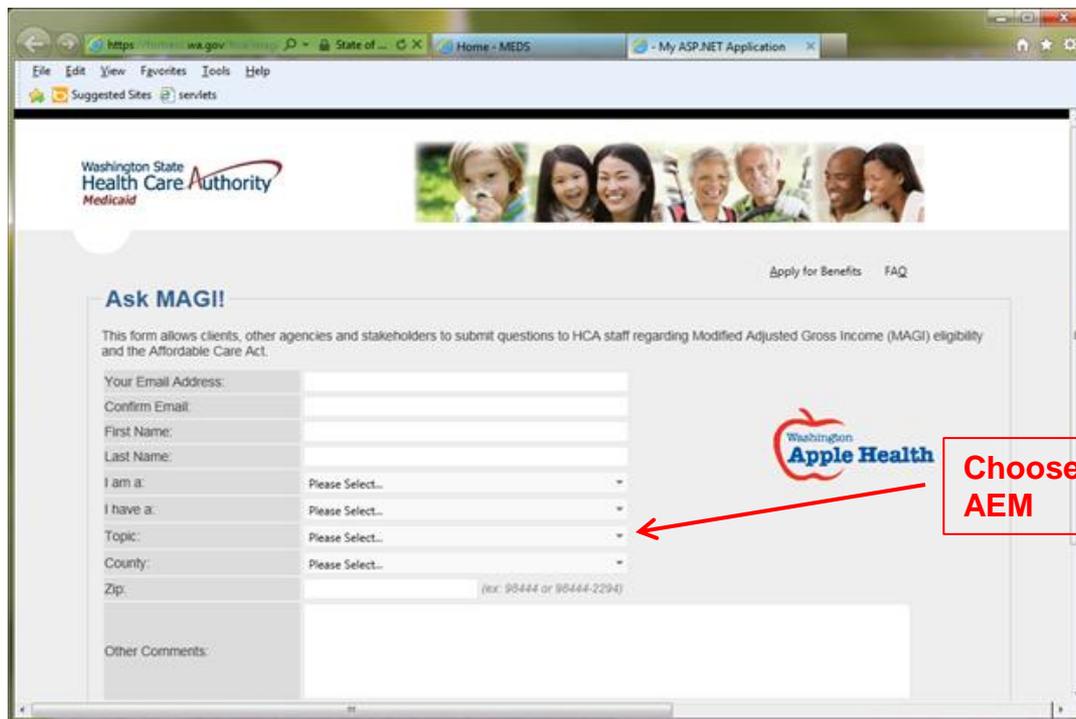
Application Approval or Denial

- It can take up to 15 days for the HCA Medical Consultant to make a decision.
- Once the HCA Medical Consultant makes a decision, the HCA Medical Assistance Specialist will approve or deny the AEM application according to the Medical Consultant's decision.

Ask MAGI Web Portal

For AEM status updates or questions:

- Use the Ask MAGI web portal:
<https://fortress.wa.gov/hca/magicontactus/ContactUs.aspx>



The screenshot shows a web browser window displaying the "Ask MAGI!" form on the Washington State Health Care Authority website. The form includes fields for "Your Email Address:", "Confirm Email:", "First Name:", "Last Name:", "I am a:", "I have a:", "Topic:", "County:", and "Zip:". A red arrow points to the "Topic:" dropdown menu, which is highlighted by a red box containing the text "Choose TOPIC: AEM". The Washington State Health Care Authority logo is visible in the top left, and the Washington Apple Health logo is in the bottom right of the form area.

Using the Ask MAGI Web Portal

- Select topic type “AEM”.
- Submit a separate request for each individual/patient.
- Include the following information: client name, date of birth, ACES client id or HPF application id and your question in the comments section.
- Use this web portal for status updates on prior AEM requests submitted, if you have not received a response from HCA.

Contact Person for Emergent Applications

The following emergent issues should be directed to the AEM contact person:

- Individual with an ongoing medical condition who is unable to receive medical treatment or obtain medications.
- During this initial transition period: If you need a status update for a pending AEM application that was submitted prior to 2/1/14.

AEM Contact: Kent Feaster at 360-725-9566

AEM APPLICATION PROCESS

Questions?

CITIZENSHIP & IMMIGRATION

Questions

Citizenship & Immigration

QUESTION:

Frequently individuals do not know if they are refugee or asylum status. Is the Healthplanfinder system intuitive enough to process them based off receipt numbers or SSNs they are assigned?

ANSWER:

- If an individual correctly follows the prompts in HPF, the system should be intuitive enough to process immigration status using the receipt number.
- A refugee or asylee typically knows their status.
- A SSN does not verify immigration status, however it is used to verify citizenship.

Citizenship & Immigration

Common examples of lawfully present non-citizen immigration status documents and what to enter in HPF:

I-551 Permanent Resident Card

- “A” number
- Receipt number
- Date of entry

Passport

- Passport number
- Country of issuance
- Date of entry
- Document expiry date

Citizenship & Immigration

Additional common examples of lawfully present non-citizen immigration status documents and what to enter in HPF:

I-571 Refugee Travel Document

- Date of entry
- “A” number

Other

If none of the above immigration status documents are available, the individual would select “Other” and enter:

- Date of entry
- Immigration document type
- “A” number

Citizenship & Immigration

QUESTION:

I have families from the Marshall Islands. They are lawfully present. If they have been here for more than 5 years are they eligible for Apple Health/Medicaid?

ANSWER:

- These individuals are considered “non-qualified” and the 5 year bar does not apply to non-qualified individuals.
- Non-qualified individuals are potentially eligible for only the following Apple Health programs:
 - Non-citizen Apple Health for Kids
 - Non-citizen Pregnancy
 - Alien Emergency Medical

Citizenship & Immigration

QUESTION:

For passports and legal permanent resident cards:
Is the date of entry the real date the individual came to the US or is that the date the passport/LPR card was issued?

ANSWER:

The date of entry is the actual date the individual entered the U.S. and this date is stamped on their I-94 immigration document.

Citizenship & Immigration

QUESTION:

If someone travels here on a passport, which “document expiry date” do we use? The date their passport expires or the date their visa expires?

ANSWER:

The correct date is listed on their I-94 form. The I-94 is issued to document the immigrant’s arrival and departure, immigration status in the U.S. and the authorized length of stay. The I-94 is completed by Customs and Border protection in the port of the immigrant’s arrival.

Citizenship & Immigration

QUESTION:

Are “dreamers” eligible for the AEM program?

ANSWER:

Yes, individuals under the DREAM Act are eligible for the same programs as any other undocumented individual.

“Dreamers” are individuals who were brought to the U.S. as children. They have a reprieve from deportation and have no legal status. These individuals are treated as undocumented.

Citizenship & Immigration

QUESTION:

Does applying for health care coverage have an effect on an individual's immigration application?

ANSWER:

No. An individual will not be penalized during the immigration process for applying for health care coverage.

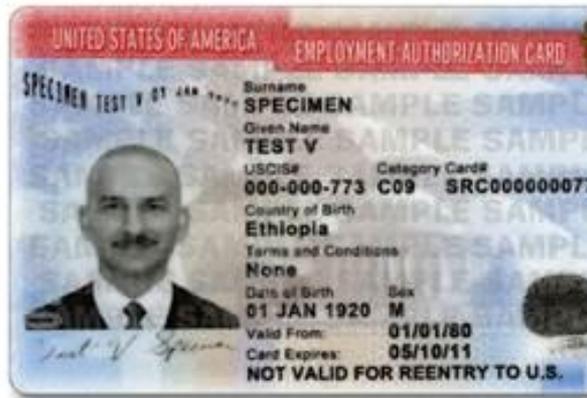
Citizenship & Immigration

QUESTION:

Can individuals with work permits apply for health care coverage?

ANSWER:

Yes, anyone can apply for coverage. It is the individual's immigration status, not the work permit, that determines the individual's eligibility for coverage.



Citizenship & Immigration

QUESTION:

If an individual has an employment authorization work permit, can they be eligible for Apple Health or a Qualified Health Plan?

ANSWER:

An Employment Authorization Document (EAD) should not be used as an immigration document, but sometimes it is the only document issued by USCIS. If this is the only document available, the category code on the EAD can be used to determine the individual's immigration status.

Citizenship & Immigration

QUESTION:

Can you identify immigration status for citizens from Micronesia, Guam, American Samoa and the Marshall Islands?

ANSWER:

- Micronesia and Marshall Islanders are considered non-qualified individuals.
- Individuals from U.S. territories (those born in Guam, Puerto Rico, the U.S. Virgin Islands, and the Northern Mariana Islands) are treated as U.S. citizens.
- Person's born in American Samoa are treated as U.S. Nationals.

Citizenship & Immigration

QUESTION:

Which immigration statuses are exempt from the 5 year bar?

ANSWER:

Individuals with the following immigration statuses are exempt from the 5 year bar:

- Amerasian;
- Asylee;
- Cuban or Haitian entrant;
- Persons granted withholding of deportation or removal;
- Refugee;
- Special immigrant from Iraq or Afghanistan;

Citizenship & Immigration

ANSWER continued:

- Victim of trafficking; or
- Lawful Permanent Residents, parolees, or battered aliens who are also an armed services member or veteran, or a family member of a veteran as described below:
 - On active duty in the US military, other than active duty for training;
 - an honorably discharged US veteran;
 - a Veteran of the military of the Philippines who served prior to 07/01/46;
 - the spouse, an un-remarried widow or widower; or
 - unmarried dependent child of a veteran or active duty service member.

Citizenship & Immigration

QUESTION:

Are immigrants who are lawfully present but serving their 5 year wait period eligible to purchase a full cost qualified health plan (QHP) or receive Health Insurance Premium Tax Credits (HIPTC)?

ANSWER:

- Yes, lawfully present individuals are eligible to receive HIPTC or purchase a full cost QHP during their 5 year wait period.

Citizenship & Immigration

QUESTION:

If a child was 5 years old when they came to the US and received Medicaid, then stopped receiving for 3 years and then received Medicaid again until they turned 19 years of age – are they eligible now for the new Adult program?

ANSWER:

If this child is lawfully present in the US, then they would have met their 5 year wait period and would be considered a qualified individual and would be potentially eligible for the new Adult program under Medicaid.

CITIZENSHIP & IMMIGRATION Questions?

RESOURCES/CONTACT INFO

CSC Referrals List

HCA Medical Assistance Customer Service Center (MACSC)	HBE Washington Healthplanfinder Customer Support Center (HBE CSC)	DSHS Community Services Division Customer Service Contact Center (CSCC)	HCA Medical Eligibility Determination Services (MEDS)
1-800-562-3022 or https://fortress.wa.gov/hca/p1contactus/	1-855-923-4633 or CustomerSupport@wahbexchange.org	1-877-501-2233 or www.washingtonconnection.org	1-855-623-9357 or https://fortress.wa.gov/hca/magicontactus/ContactUs.aspx
ProviderOne Client Services Card inquiries	Apply or renew health care coverage for family, children, pregnancy or new adult medical programs	Apply for Food or Child Care assistance	Washington Apple Health MAGI Medicaid eligibility questions
Provider billing and claims questions	HIPTC/QHP/SHOP questions	Apply for Cash assistance (including TANF, ABD, etc.)	Post-Eligibility Case Review questions
Healthy Options enrollment and disenrollment	Locate an HBE In-person Assister/Navigator	Apply for Classic Medicaid programs (ABD/LTC/SSI)	Washington Apple Health for Kids premium payment questions
ProviderOne Benefit Services Package questions	Request an appeal for HIPTC/QHP programs (denials/terminations)	Request an appeal for Classic Medicaid, Cash, Food, or Child Care assistance (denials/terminations)	Request an appeal for Washington Apple Health programs (denials/terminations)

HCA Area Representatives

Area	Counties	HCA Area Representative
East	Asotin Ferry Garfield Lincoln Pend Oreille Spokane Stevens Whitman	Mark Westenhaver mark.westenhaver@hca.wa.gov 360-725-1324
North Central	Adams Chelan Douglas Grant Okanogan	Dody McAlpine dody.mcalpine@hca.wa.gov 360-725-9964
South Central	Benton Columbia Franklin Kittitas Klickitat Walla Walla Yakima	Karin Kramer karin.kramer@hca.wa.gov 360-725-0754
North West	Island San Juan Skagit Snohomish Whatcom	Amy Johnson amy.johnson@hca.wa.gov 360-725-1240

HCA Area Representatives

Area	Counties	HCA Area Representative
King	King	Rebecca Janeczko rebecca.janeczko@hca.wa.gov 360-725-0752 Jessie Dean jessie.dean@hca.wa.gov 360-725-1501
Central West	Clallam Jefferson Kitsap Mason Pierce	Melissa Rivera melissa.rivera@hca.wa.gov 360-725-1713
South West	Clark Cowlitz Grays Harbor Lewis Pacific Thurston Skamania Wahkiakum	Colleen Clifford colleen.clifford@hca.wa.gov 360-725-1321

Additional Medicaid Resources

HCA Medicaid Expansion www.hca.wa.gov/hcr/me

- **Training & Education**

www.hca.wa.gov/hcr/me/Pages/training_education.aspx

- **HCA Area Representatives**

www.hca.wa.gov/hcr/me/Documents/area_representatives.pdf

- **CSC Referrals List**

www.hca.wa.gov/hcr/me/Documents/customer_support_center_referrals.pdf

- **Contact Us**

medicaidexpansion2014@hca.wa.gov

Future Webinars

Next scheduled HCA Medicaid Update webinar:

March 27th from 2pm – 3pm

TOPIC

- **MAGI Income in Healthplanfinder**
- Registration announcement will be sent on 3/13/2014 through various email distribution lists.