

Apple Health Managed Care Changes – April 2016

Apple Health Core Connections (AHCC)

Coordinated Care of Washington (CCW) provides all physical health care (medical) benefits, lower-intensity outpatient mental health benefits and care coordination for all Washington State foster care enrollees through a single, statewide managed care plan called [Apple Health Core Connections](#). Inpatient services and higher-level outpatient mental health services will be provided by the BHSO in the SW WA region or the BHO in BHO regions.

These clients include children and youth:

- Under the age of 21 who are in foster care
- Under the age of 21 who are receiving adoption support
- Age 18 to 26 years old who aged out of foster care on or after their 18th birthday

AHCC clients are auto-enrolled to CCW with the ability to opt out with a phone call to the foster care unit. American Indian/Alaska Native (AI/AN) children are not auto-enrolled.

Behavioral Health Organization (BHO)

The Department of Social and Health Services (DSHS) manages the contracts for behavioral health (mental health and substance use disorder (SUD)) services for nine of the Regional Service Areas (RSA) in the state, excluding Clark and Skamania counties in the Southwest Washington (SW WA) Region. The BHOs will replace the Regional Support Networks.

Earlier Enrollment (EE)

Washington Apple Health (Medicaid) implemented a new managed care enrollment policy placing clients into an agency-contracted MCO **the same month** they are determined eligible for managed care as a new or renewing client. This policy eliminates a person being placed temporarily in fee-for-service while they are waiting to be enrolled in an MCO or reconnected with a prior MCO.

- New clients are those initially applying for benefits or those with changes in their existing eligibility program that consequently make them eligible for Apple Health Managed Care.
- Renewing clients are those who have been enrolled with an MCO but have had a break in enrollment and have subsequently renewed their eligibility.

Clients currently in fee-for-service or currently enrolled in an MCO are not affected by this change. Clients in fee-for-service who have a change in the program they are eligible for may be enrolled into Apple Health Managed Care depending on the program. In those cases, this enrollment policy will apply.

Fully Integrated Managed Care (FIMC)

Clark and Skamania Counties, also known as Southwest Washington (SW WA) region, is the first region in Washington State to implement the Fully Integrated Managed Care (FIMC) system. This means that physical health, mental health, and drug and alcohol treatment will be coordinated through one managed care plan.

Clients must choose to enroll in either Community Health Plan of Washington (CHPW) or Molina Healthcare of Washington (MHW). If they do not choose a plan, they are auto-enrolled into one of the two plans.

Behavioral Health – Administrative Service Organization (BH-ASO) or mental health crisis services and short-term substance use disorder (SUD) crisis services are provided in SW WA by [Beacon Health Options of Washington](#).

Behavioral Health Services Only (BHSO) in SW WA region will take the place of RSNs or BHOs. The clients who are Medicaid eligible but not eligible for managed care, will need to choose from CHPW or MHW for behavior health services. These clients include:

- Dual eligible – Medicare/Medicaid
- Foster care
- American Indian/Alaska Native (AI/AN)
- Medically needy
- Clients who have met their spenddown
- Non-citizen pregnant women
- Individuals in Institutions Mental Disease (IMD)
- Long-term care residents
- Clients with other carrier coverage

Apple Health Managed Care Plan Contact Information

Contact your health plan directly by visiting the [Contracted Health Plans](#) web page.

Questions

Questions may be directed to hcamcprograms@hca.wa.gov.