

GLOSSARY OF TERMS

Apple Health: Apple Health is Washington State’s Medicaid Program, providing health care coverage to approximately 1.4 million Washington residents. The state of Washington and the federal government share the costs of Apple Health.

Apple Health Managed Care Organization (AH-MCO): AH-MCO is an organization that has a certificate of authority or certificate of registration from the State of Washington Office of the Insurance Commissioner and that contracts with HCA. An AH-MCO is under a comprehensive risk contract to provide prepaid health care services to eligible HCA enrollees under the HCA Managed Care program.

Claims Data: Claims data is data collected from insurance companies when claims are processed. This information provides rate and pricing transparency.

Clinical Data: Clinical data is a broad category that includes medical, dental, behavioral health and social service support information (collectively referred to as a “clinical record” in Washington Link4Health materials). This integrated real-time data supports the improvement of clinical outcomes and is collected from the Electronic Health Records (EHR) systems in hospitals and provider offices.

Clinical Data Repository (CDR) Service: The CDR is the first service Washington Link4Health will provide. It will offer authorized access to a clinical record consisting of medical, dental, behavioral health and social service support data for Apple Health enrollees.

The core functions initially provided by the CDR service are likely to be:

- Clinical Data Repository
- Clinical Portal
- Rhapsody Integration Engine
- Direct Secure Messaging
- Enterprise Master Patient Index
- Privacy and Consent
- User Subscribed Notifications
- Semantic Interoperability

Clinical Record: The ultimate goal of Washington Link4Health’s first service, the CDR, is to create a longitudinal health record for every Apple Health enrollee, and ultimately all Washingtonians. A clinical record is each patient’s comprehensive individual record that includes medical, dental, behavioral health and social support services history that follows the patient throughout their life, regardless of changes such as statewide geographic location, employment, insurer, and/or care provider.

Consolidated Clinical Data Architecture (C-CDA): The Consolidated Clinical Data Architecture (C-CDA) is a group of standardized transaction templates used to relay a complete view of a client/patient’s health. The Continuity of Care Document (CCD) is one of these templates.

Continuity of Care Document (CCD): The Continuity of Care Document (CCD) is a standardized transaction used to electronically exchange clinical data. The CCD contains high value clinical data normally associated with a standard medical record. It can include summary information about a patient’s:

- Purpose
- Results
- Problems (Diagnosis)
- Procedures
- Plan of Care
- Encounters
- Family History Social
- Medications
- Immunizations
- Payers
- Advance Directives
- Vital Signs
- Functional Status
- Alerts

Department of Health (DOH) (Washington State): The Department of Health is the state agency responsible for protecting and improving the health of people in Washington State by focusing on disease detection and intervention, personal and family wellness, health as it relates to the community and environment, applicable licensing, permits, and certifications, and health statistics reporting of life events such as birth and death records.

Department of Social and Health Services (DSHS) (Washington State): The Department of Social and Health Services is the state's social service agency responsible for children, families, and adults in need. DSHS services include Aging and Disability Services, Division of Behavioral Health and Recovery, Children's Administration, Developmental Disabilities Administration, Economic Services Administration, as well as Juvenile Justice and Rehabilitation Administration. DSHS is working closely with the state's Health Care Authority on the development of Washington Link4Health.

Electronic Health Record (EHR): An Electronic Health Record (EHR) is a digital version of a patient's paper chart. EHRs are real-time, patient-centered records that make information available instantly and securely to authorized users.

Emergency Medical Services/First Responders: EMS/First Responders include fire department personnel such as EMTs (Emergency Medical Technicians) and Paramedics who respond to emergency situations. They are usually the initial personnel that perform patient triage and render care in those situations.

Health Care Authority (HCA): HCA is the state agency that administrates the Washington Medicaid EHR Incentive Payment Program, oversees the two largest health care benefit programs in Washington – Apple Health (the state's Medicaid program) and the Public Employees Benefits Board (PEBB) Program (benefits for state employees and others), as well as a number of other state-mandated programs and responsibilities. HCA is the appointed lead state agency for Washington Link4Health.

Health Information Exchange (HIE): The HIE, operated by OneHealthPort, provides health care organizations a secure, low-cost electronic means to share standardized messages with authorized trading partners on a system-to-system basis. The HIE supports multiple formats, allowing a wide range of trading partners to easily exchange clinical and administrative information. The Health Care Authority is in the process of establishing a contractual agreement with OneHealthPort to provide a Medicaid Clinical Data Repository service that may be launched during mid-to-late 2015.

Interagency Sponsorship Model: There are a number of collaborative efforts between Washington State agencies supporting Washington Link4Health. The model outlines the roles and participatory responsibilities necessary to coordinate the interaction between agencies.

Provider/Provider Organization: Healthcare providers include hospitals, dental or medical clinics, health care and behavioral health professionals, that provide services to our state residents.

Purchaser: A purchaser is the entity that pays the health benefit premiums, and controls the premium dollar before paying it to the provider/provider organization. In the case of Washington Apple Health, the purchaser is the State of Washington.

Social Service Support Organizations: Any group or organization that provides non-clinical social supports such as transitional or temporary housing, emergency shelter, non-profit meals or counseling.

ToC (Transition of Care) Transaction Set: Transition of Care documents consist of four key clinical document types that contain specific patient information to facilitate the exchange of information in the event of a patient care

Discharge Summary—The clinical document used when a patient is discharged from a healthcare provider. Contains:

- Overview of patient care information
- Demographic information
- Active, reconciled medication list
- Allergy list
- Problem list
- Reason for admission

Discharge Instructions—The dataset relevant to the Discharge Summary context, which includes follow up/plan of care. The Discharge Instructions may be generic, patient specific, or disease specific depending upon the facility's practices and the patient's needs.

Consultation Summary—This document contains information determined by the provider organization surrounding a consultation and consultation context-relevant data.

Consultation Request (including Clinical Summary)—The after-visit document that contains a variety of data, relevant to the context of the request.

Washington Link4Health: Washington Link4Health is a multi-year Washington Health Care Authority initiative that will help support a number of care coordination services, the first of which will be a Medicaid-focused clinical data repository that facilitates statewide electronic clinical information exchange capabilities in the state for enrollees of Apple Health.

Washington's Medicaid EHR Incentive Payment Program: This program is a federal-state initiative to promote the adoption and ongoing use of certified electronic health records (EHR) with eligible providers and hospitals across the state. Federal incentive payments are administered by Washington's Health Care Authority and provided through Medicaid for the adoption, implementation, upgrade and meaningful use of certified technology. Please visit www.HealthIT.wa.gov for current EHR incentive payment statistics.